



UNIVERSITY OF NAIROBI
PLANNING DIVISION

Quality Objectives

1. Offer service to customers in 80% compliance with the University of Nairobi Customer Service Delivery Charter
2. Utilize allocated resources in compliance with approved procurement plan and budgetary levels
3. Coordinate preparations for two graduation ceremonies annually, that is, September and December
4. Coordinate and participate in at least two local and international activities annually to enhance the visibility and competitiveness of the University
5. Coordinate the publication of the University of Nairobi Academic Calendar and Almanac
6. Coordinate the publication of the University of Nairobi Annual Report.

REGISTRAR, PLANNING
March, 2019